

## HOW TO ACCESS THE SERVICE

- The service is accessed by referral by Birmingham City Council Social Care & Health Department.
- An assessment of your support and care needs will be undertaken.
- An agreed Care & Support Plan will be put in place.
- You will be introduced to your Care & Support Worker(s)

Please contact Midland Mencap or Birmingham City Council for referral

## HOW TO CONTACT THE SERVICE



HEAD OFFICE  
171 Alcester Road  
Moseley  
Birmingham  
B13 8JR

TEL: 0121 442 2944  
FAX: 0121 449 4181

**CHRIS HAINES**  
HOUSING CARE & SUPPORT  
MANAGER  
0121 442 2944  
[chris.haines@midlandmencap.org.uk](mailto:chris.haines@midlandmencap.org.uk)

**DAVID BIRD**  
CARE MANAGER  
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(Formerly Birmingham  
and Walsall Mencaps)

**HOUSING  
SUPPORT  
&  
DOMICILIARY  
CARE SERVICE**



**SUPPORTING  
&  
CARING  
FOR  
ADULTS IN  
THEIR OWN  
HOME**

## INTRODUCTION

This service is available to you in your home.

- You can get help with day to day tasks as well as Home Based Care.
- The service is available on a 'planned basis', 365 days of the year.
- The service is flexible and based on your needs.
- The service is delivered by trained staff.
- The service is regulated and inspected by CSCI



## THE DOMICILIARY HOME CARE SERVICE WILL OFFER YOU HOME BASED CARE IN THE FOLLOWING AREAS:

- Personal Care
- Cleaning
- Shopping
- Cooking
- Payment of bills
- Laundry & ironing
- Support with medication
- Escorting & additional tasks

## OUR SUPPORT SERVICE

- To provide a quality support service to people with a learning disability.
- To offer a quality support service which promotes an independent lifestyle for service users.
- To support service users to develop life skills and gain independence.
- To support service users to access complimentary services, community amenities and resources and to promote inclusion.
- To support service users to identify the level of support required.
- To ensure that service users are given maximum opportunity to make informed choices in their lives, and to offer appropriate support and advice.