

REFERRAL PROCESS

Referrals can be made by either:

- Social Care and Health
- Community Teams
- Families
- Carers
- Other People from the Independent Sector

The Housing Pathways Service operates a written referral process.



All information will be treated as confidential.



Housing Pathways Service



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THE AIM OF THE HOUSING PATHWAYS SERVICE

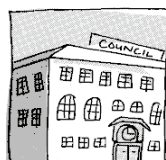
To support people with learning Disabilities and their families and carers to identify what housing options are available and to help find the right type of housing and support.



To work with other organisations to make sure that housing is available to people with learning disabilities across Birmingham.



To work alongside Social Care and Health and the Housing Department to identify the housing needs of people with learning disabilities.

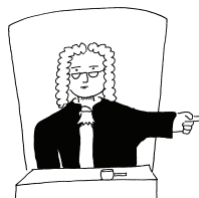


To work in partnership with housing providers and to talk about the housing solutions for both the individual and the community.



To provide practical advice on legal matters surrounding housing. This could include:

- Tenancies
- Benefits/Grants
- Appointees
- Wills and Trusts



A one stop source of information and guidance in relation to housing matters.

THE ROLE OF THE HOUSING PATHWAYS OFFICER

To carry out a full assessment of the Client's housing and support needs.



To refer the Client to the right people and agencies according to their Client's needs.

To provide the Client with different housing choices.

To support the Client to get their right benefits and any grants that may be available.



To support the Client to understand and complete any forms for their housing or support.



To talk to other housing and support providers to make sure the Client gets what they need.



To make sure that everyone communicates well with each other.

To make sure that the Client's move goes well and that any problems that may arise get dealt with.



To make sure that everyone involved with the Client is aware of the Client's ongoing support needs.