



Job Description

Job Title:	Support Worker – Support Pathways Service
Salary:	£14,742
Hours:	30 hours per week, worked in accordance with the needs of the post
Accountable to:	Senior Support Worker
Location:	171 Alcester Road, Moseley, Birmingham B13 8JR

Job Purpose: At the direction of the Support Pathways Service Manager and Senior Support Worker work to ensure that the Support Pathways Service offers consistently high quality services to all service users, using person centred approaches to determine individual need.

Relationships: To develop and maintain productive professional relationships with colleagues from Health, Education, other social care agencies and the voluntary sector in the West Midlands. In addition, to work in close partnership with staff of other Midland Mencap services to promote and develop an organisational approach to supporting service users.

Responsible for: Managing the delivery of direct support to an agreed case load of learning disabled individuals and their families.

Key Responsibilities:

Support Services

1. To support learning disabled people and their families to access a wide range of services and community amenities.
2. To support service users to access/attend appointments and taster sessions.
3. To offer information, advice and guidance on areas that directly affect the individual's life such as health, education, vocation, leisure, benefits, assistive technology.
4. To offer support and supervision to service users in line with their planned programme of activities.
5. To manage an agreed case load of individuals.
6. To help develop and run peer support groups.
7. To assist in the preparation and delivery of motivational and learning activities.
8. To attend review meetings and participate fully in giving objective feedback regarding the progress made by service users.
9. To ensure that accurate service user records are maintained.
10. To liaise with external agencies on behalf of service users.
11. To provide support to other individuals and agencies involved with the service user, to include training and advice on learning disability.
12. To participate in regular supervision with the line manager.

General

1. Keep appropriate records and provide regular reports on activity levels and outcomes, as agreed with the Senior Support Worker.
2. Carry out all the above with an understanding of and commitment to Equal Opportunities legislation.
3. Actively participate in team meetings and in own supervision, training and appraisal.
4. Act at all times in accordance with organisational policies and procedures and in a way that will enhance the organisation's reputation.

5. Carry out other duties commensurate with the post, as directed by the Senior Support Worker.
6. Ensure that appropriate Health and safety procedures are in place to Maintain the safety of service users.

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